

“Our clients are facing many complex issues in their lives, and their challenges may have nothing to do with drugs at all. This workshop taught me how to recognise and reach the person beyond the drug use”

“This workshop taught me to recognise and challenge poor terminology and discriminating language”

“The workshop helped me recognise how I still stigmatise and how I can change”

**IS YOUR SERVICE
“USER” FRIENDLY?**

**IS YOUR SERVICE
STIGMA FREE?**

**CAN YOUR TEAM
RECOGNISE
MICROAGGRESSIONS
AND UNDERSTAND THEIR
IMPACT?**

NUAA KNOWS HOW!

For further information:

Ring 8354-7300 and ask for further information on stigma and discrimination training for service providers or email nuaa@nuaa.org.au

Check out our website: www.nuaa.org.au

NUAA
NSW USERS
AND AIDS ASSOCIATION

STIGMA & DISCRIMINATION TRAINING

Did you know?

80% of people who use drugs experience stigma and discrimination when accessing health services.

- Stigma and discrimination result in negative health outcomes including non-disclosure of health status and risky behaviour
- Avoidance of treatment
- Decreased service access and poorer quality health services

Learn to recognise and change your service so it's a "stigma free zone"

NUAA offers stigma and discrimination training tailored to your service that is based on the real-life experiences of people who use drugs. NUAA's workshops are unique: they combine the lived experience of staff and volunteers with research, current theory and best practice in an interactive learning environment.

The result is training for your staff that can't be delivered by any other organisation that offers practical tools to support engagement with clients of harm reduction and drug treatment services.

CHALLENGING STIGMA & DISCRIMINATION & INCREASING SERVICE ACCESS

This workshop challenges the assumptions that result in stigma and discrimination, examines how what are often routine service practices are perceived by clients and offers solutions on how to reduce stigma and support client engagement in services. Our approach is evidence based and supported by extensive research.

This workshop examines

- what behaviour is typical of a person who uses drugs or is on pharmacotherapy
- how negative assumptions and stigma can be built into service model
- safety around people who use drugs including methamphetamine
- what is a microaggression and their impact
- what is a best practice service model

We offer practical advice on how to reduce stigma and discrimination in your service and increase your reach and engagement with people who use drugs.

The workshop incorporates the expertise that only peer-based drug user organisations have. It's based on the AIVL "Putting together the puzzle" training which was extensively researched and focus tested. Participants leave the training with a greater understanding and awareness of the social and environmental factors that negatively impact people who use drugs and with tools and strategies to improve service delivery